DENTAL CARE

- General dental care is not covered through Canada's MSP
- Call 1-866-866-0800 for more dental information
 - Enter your 10-digit phone number
 - \circ Press option 2
 - Press option 4
- Clinics in Kamloops:
 - o <u>Cedar Dental</u>
 - o Grasslands Dental

FAMILY DOCTOR

How to get a family doctor:

- Search online at 'Find a Doctor BC' to see what clinics are accepting new patients in your area, <u>Find a Doctor BC</u>.
- Once you have looked at the clinic options, contact HealthLink BC by calling 8-1-1 and ask to be placed on the waitlist.
- 3. Now that you are on the waitlist, you will be notified when the clinic has availability.

OTHER SERVICES

Kamloops Kinetic Energy

Provides same-day appointments with medical doctor, women's clinic, chiropractor, physiotherapy, and other services.

- Address: 207-450 Lansdowne Street
- Phone Number: 250-828-6637
- Website: <u>Kinetic Energy</u>

Kamloops Public Health Unit

The public health unit provides health promotion services such as immunizations, breastfeeding supports, and other programs

- Address: 519 Columbia Street
- Phone Number: 250-851-7300
- Website: Public Health Unit

Virtual Walk in Clinic

Same or next day visit with a doctor online through phone or video

- Contact: <u>info@walkinvirtualclinics.com</u>
- Website: <u>Walk in Clinic</u>



HEALTH SERVICES

IN

KAMLOOPS

The goal of this brochure is designed to help you better access health care services in Kamloops.



SERVICES

- Dental Care
- Family Doctor
- Urgent and Primary Care
- Emergency Care
- Additional Services

Developed by: Amy Strank, Katarina Sterk, and Carleene Roddick (3rd Year TRU Nursing Students)

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URGENT AND PRIMARY CARE



Address: 311 Columbia Street Unit 102

Phone Number: 250-314-2256

Website: Kamloops Urgent Primary Care

Hours: 10 a.m. to 10 p.m. Monday-Sunday

- This is for individuals that need medical attention within 12-24 hours that is **NOT** considered emergent
 - For any emergency care please call 9-1-1 OR go to the emergency department
- This is not a walk-in clinic, you must phone to make an appointment.
 - Keep phoning until you are able to speak with someone, it may take a while
- Care is provided for minor injuries such as cuts, wounds, infections, minor childhood injury/illness, and women's health

EMERGENCY CARE

Address: Royal Inland Hospital

Open 7 days a week, 24 hours a day

- For any emergency, please visit the RIH Emergency Department
- The Canadian Triage and Acuity Scale (CTAS) is used to determine who receives care first
- Reminder: This scale is a guide to help you understand how wait times are determined. Those highest on the scale as determined by the hospital will be seen first, while those on a lower scale may wait longer depending on who arrives and how urgent the condition is.



The Canadian Triage and Acuity Scale (CTAS) is

used to determine who receives care first:



• Level 1: Resuscitation

- Conditions that are threatening to life or limbs
- Level 2: Emergent
 - Conditions that have the potential to threaten life, limbs, or function
- Level 3: Urgent
 - Conditions that may progress to a more serious problem
- Level 4: Less Urgent
 - Conditions that have the potential for deterioration and would benefit from treatment
- Level 5: Non-Urgent
 - Sudden onset health problems, that do not require immediate attention